

Webinar organized by the European Commission to 2BS-certified customers on January 16, 2024. To re-watch the webinar, [click here](#).

These Questions & Answers were made available by the European Commission, based on the questions asked during the webinar.

QUESTIONS	ANSWERS
Is it possible to send again an invitation when the person haven't been able to find the invitation?	Multiple invitation can be sent until the user is in Active status .. Email will be trigger for each invitation.
What is the company reference number?	Company reference is internal reference of the EO for the trade or stock evidenced
This initial Stock, is it the physical stock at the end of the mass balance period?	Initial stock is the quantity available to the EO at a particular site as on 1st January 2024. it can be introduced at any point in time. No deadline is currently set.
How to deal mandatory checkbox with waste and &residues?	The mandate on initial stock is removed. But may be applicable for POO – part A in the future.
what is the support received?	Support received is related to any from one of these - Feed-in tariff Feed in premium Contracts for difference Consumption support (tax breaks) Consumption support (mandates)
What is the deadline of stocks registration in UDB?	There is no deadline set currently on the application for registering initial stocks
Is there a way to change lead user?	A lead user of an EO can invite more users. Changing lead user can be done the VS user.
is it mandatory to register sourcing contact ?	Sourcing contact allows the possibility add the supplier source of point of origin from which the materials are bought. It is possible to upload the sourcing contacts once per contact using a bulk upload method.
About the site. How to deal with multiple VS? We are going to have multiple clones of the same site	If you find duplicate site please contact UDB mailbox. It is expected that EO providing unique site name & postcode to the schemes during audits will bring harmonization and avoid duplicates in future.
Can rapeseed biodiesel (FBF0018) also be declared as FBM0003 or FBM0120 ?	The most appropriate fuel codes should be used. FBM0120 is for fuels that are not specifically listed. UDB will be able to identify a consignment with Fuel + Raw material
what if the initial stock is a combination of different feedstocks?	If an intermediate product is a combination of multiple feedstocks it can be registered appropriately
This initial Stock, is the physical stock at the end of the mass balance period?	Initial stock is the quantity available to the EO at a particular site as on 1st January 2024. it can be introduced at any point in time. No deadline is currently set.

how to add new certificate ?	Certificates can only be added by the schemes.
About the sites. How to deal with multiple VS? Are we going to have multiple clones of the same site with the relevant stocks and transactions?	The EO who is part of multiple schemes, please check the sites, if they are listed twice and report for correction. Over the period we expect the name of the site & post code to be consistent so that only one site appears for both schemes.
"obligated entities" as those who put gasoline, diesel, methane, for road and rail transport into consumption. We were wondering if such obligated entities (but not fuel producers) should be registered in UDB. Our question concerns obligated entities that purchase biofuels exclusively for domestic mandates (thus, biofuel traders are excluded). Should these economic operators also be registered in UDB?	Non-certified EO will be onboarded into UDB after March 2024. They will be able to receive the consignments from fuel producers and transact on UDB export.
If you have 2BSvs soybeans to be converted into ISCC soyoil, which would be the procedure into the UDB???	No, using conversion feature, an EO can chose the certificate he owns for converting from soybean to Soy oil
We are now the 16th of Jan and you asked for registring initial stock of 01/01/24 how to manage all the transactions made in between?	All initial stocks registered with date of 1 st Jan 2024, can be registered via transactions to further trade where the trading was done after 1 st Jan 2024.
Some petroleum companies are not certified by VS but only with national scheme. Means they were not onboarded on UDB? How to manage selling transactions to them in that case?	The EO will be able to introduce sale transaction who may or may not yet (soon) be onboarded on UDB. When the buyer joins the UDB they can accept and further introduce transactions.
If we buy biomass with a DAP incoterm, we don't have any info on the loading port. Can we register that in the UDB ?	The seller should introduce the loading details from their site. UDB will introduce the possibility of "in transit" transactions so that the buyer can provide the destination without needing to know the loading details.
PoS are usually issued per month and include the total quantity is sold to an EO during this period. How the EO that acts as seller will report the characteristics of biofuels after 72 hours of the transaction?	The Seller will have to introduce the transaction as soon as they have the information available depending on trigger point applicable to them. Example: Surveyor report, invoice, bill of lading etc. The PoS must be provided before the end of mass-balance of before sending the transaction to Buyer. The Buyer is to accept within 3 days based on the information provided by seller (both transaction & PoS)
Can you summarize the 72 hour transaction mandatory requirement, because a lot of different scenarios was sent?	The EO has flexibility to decide the trigger point at which the information is sufficiently available for the EO to introduce the transaction on the UDB except for PoS. The examples for trigger points can be – invoice, bill of lading, surveyor report of internal reference that links multiple evidences.

	These trigger points is to be linked to the evidence being shared to the auditor.
If we sell product with a FOB incoterm, we don't have any info on the discharge port. Can we register that in the UDB ?	The delivery location & date is not mandatory. In future delivery location will not be needed as per feedback from other traders.
To be able to have a quick start in case of specific client demands of PoS in UDB system, can we enter biodiesel as initial stock (without entering complete traceability entered in UDB) to deliver these PoS?	No, Introducing stocks similar to initial stocks will not be possible after 1 st Jan 2024 as this does not enable the possibility to trace the stocks, consignments & emission footprint.